

PUBLIC SAFETY / RAPID DEPLOYMENT ENGINEERING

FirstResponse

Ready when it
matters most.

Engineering for critical operations.

Benchmark FirstResponse is a rapid deployment engineering team for public safety and other critical operations. Our engineers help agencies prepare networks, establish temporary field connectivity, restore essential IT systems, and move toward a documented recovery.

Benchmark FirstResponse brings heavy-duty vehicles capable of reaching more people in more places.



READINESS

RESPONSE

RECOVERY

CONNECTED CAPABILITIES

Support the whole operation.

01 Temporary LAN & Wi-Fi

Plan and configure local networks for a field location, workspace, or temporary operating area.

02 Internet & backup paths

Integrate available provider services and alternate paths with the agency's environment.

03 Command-center & field IT

Connect the equipment and applications agency teams use, with clear ownership and authorized access.

04 Endpoints & secure access

Prepare devices, accounts, and access around agency roles and security requirements.

05 Networks & systems restoration

Sequence restoration and validate essential functions with the responsible technology owners.

06 Records & recovery handoff

Document configurations, assets, temporary changes, open issues, and continuing support ownership.

READINESS / RESPONSE / RECOVERY

Readiness

Assess sites and dependencies. Plan backup paths, equipment kits, and exercises.

Response

Coordinate scoped field setup, troubleshooting, agency contacts, and providers.

Recovery

Transition temporary services, reconcile assets, document work, and hand off ownership.

WHO WE SUPPORT

Emergency managers, municipal IT, fire and EMS, law enforcement IT, dispatch and communications centers, public utilities, schools, and other essential operations within the contracted scope.

Services, deployment, equipment, and availability are governed by the agreed scope and operating conditions. Benchmark engineers support the agency's designated incident and technology leads.

Build the plan before the pressure is on.

877-327-6106

csrs@itsbenchmark.com

Website inquiries do not activate emergency dispatch. Existing clients should use the contacts in their agreement.

Plan for an incident



Discuss a FirstResponse need

